
Community Survey 2024

Paul Brandwood – Chair EMN Hall Committee



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Summary

- Survey Conducted During June and July 2024
- Promoted via
 - Facebook, E-Mail Campaign, WhatsApp,
 - In Person – Quiz Night 29th June (72 attendees)
- 6 Questions , less than 2 minutes to complete
- Multiple Choice with the option for free text input
- 39 Respondees (some replies as couples)

Survey Overview

Question 1 In which of the following ways do you currently engage with the EMN Hall?	Responses 39
Question 2 How often do you use the hall?	Responses 39
Question 3 Is the hall meeting your needs?	Responses 39
Question 4 Are there activities you would like to see here?	Responses 39
Question 5 Is the hall warm and comfortable enough?	Responses 39
Question 6 What can we do to make the hall more appealing (check any that apply)?	Responses 27
Question 7 How likely is it that you would recommend the EMN Hall to a friend or colleague?	Responses 39
Question 8 Do you have any other comments or suggestions for us?	Responses 19



In Which Of The Following Ways Do You Engage With The Village Hall?



In Which Of The Following Ways Do You Engage With The Village Hall?

Open Responses to Other

"I don't use the hall as I didn't know you could hire it for events or as part of the village community. "

"Have attended parish council meetings "

"Parish Council Meetings"

" Helping at the Valley lunch."

"Parish council meetings"

"Valley lunch"

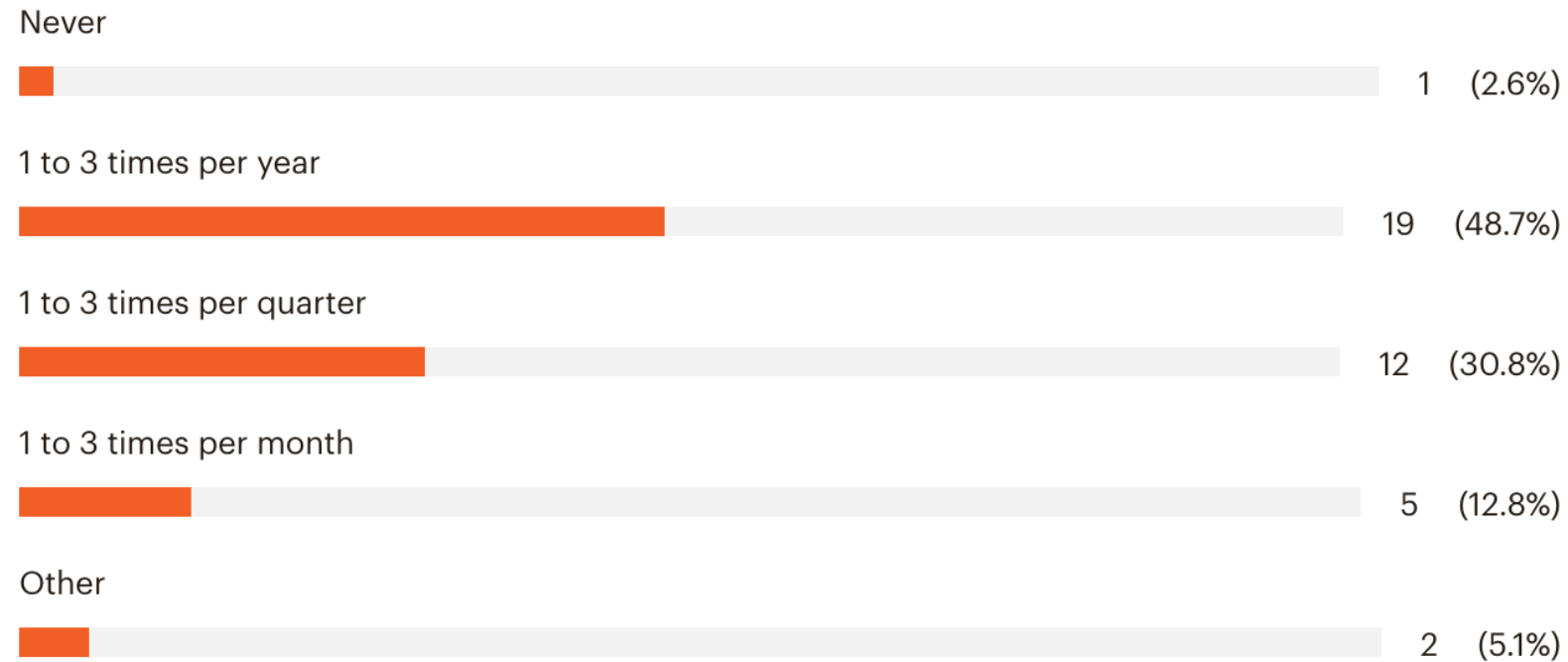
"Now the children are grown up I tend to just go up there to vote or attend the odd parish council. How sad is that. Retiring next year so looking forward to having more energy and opportunity to attend events and make use of it . Many happy memories up there."

"Voting!"

"Local council meetings"



How Often Do You Use The Village Hall?



How Often Do You Use The Village Hall?

Open Responses to Other

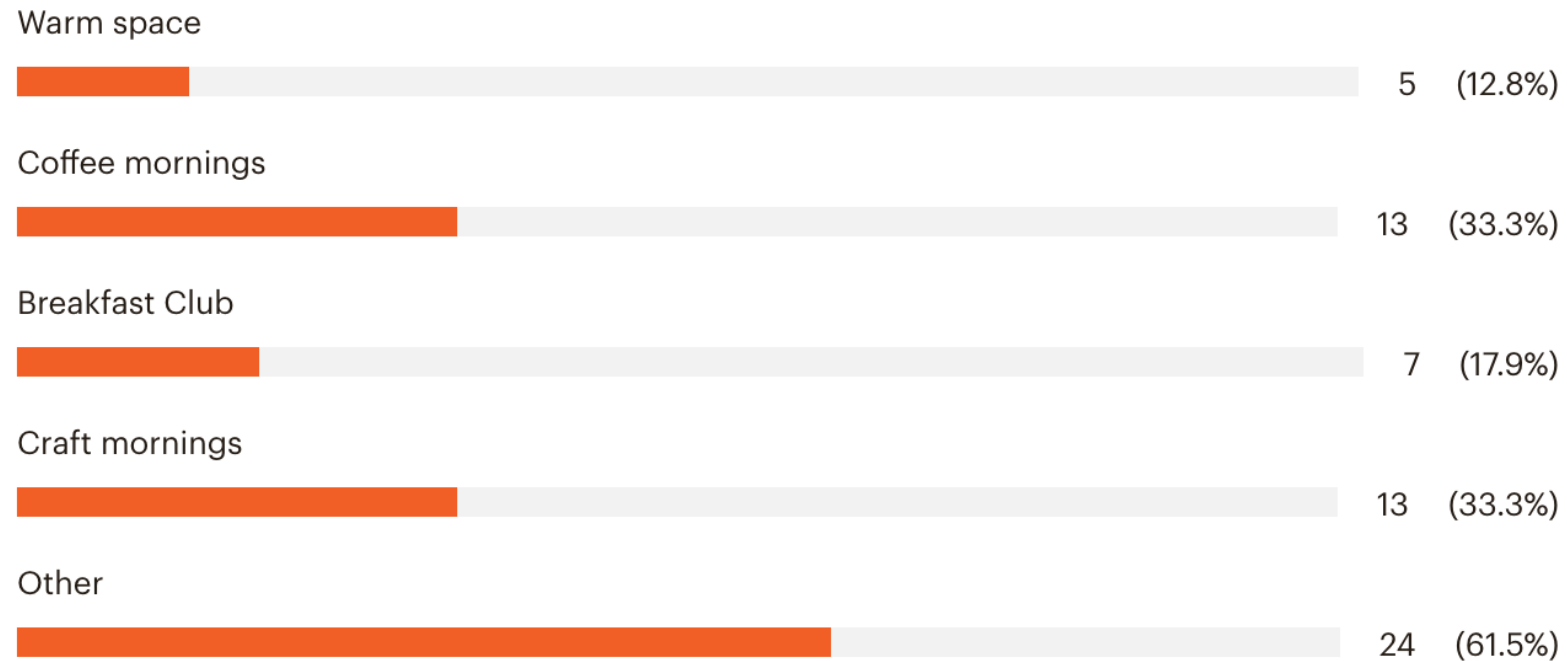
"Garden club,"

"I hire the hall weekly "

Is The Village Hall Meeting Your Needs?



Are There Activities You Would Like To See Here?



Are There Activities You Would Like To See Here?

Open Responses to Other

"Badminton, keep fit/circuit training"

"The hall committee isn't doing enough to attract a variety of different entertainment to actually bring the community to enjoy. Used to have various music entertainment, would be nice to see drama clubs putting on plays. "

"Church community events possibly going "

"Film nights or possibly a bridge, backgammon or mahjong club?"

"Pilates"

"Music and theatre. "

"If we had a big screen/ AV set up the hall could host social events eg Eurovision party, major sports events, cinema club etc. During periods when the pub is not available, the hall could act as a social club, with a basic bar / tea and coffee and some activities set up (cards, board games, darts etc). You could even invite food trucks along to provide food in the car park. Would love to see pop up events such as food evenings, music nights etc. Could have craft mornings where people come along and support each other with their various projects. Mum and baby mornings (recognising there aren't enough in Monksilver alone, so would need a broader reach)."



Are There Activities You Would Like To See Here?

Open Responses to Other

"Tai Chi or similar. Exercise other than Pilates "

"A village cinema?"

"Afternoon events (crafts) etc Afternoon tea Dance classes Book club First Aid course Meditation class Wine tasting/cheese tasting/champagne tasting class etc. Foodie events...for example indoor farmers market Film nights-outdoors when possible Classical music events Jazz music or jazz club evening with sit down meal (cabaret style)"

"More easy social activities that can be enjoyed in evenings as well as daytime Eg pool tables, darts, exercise options"

"CAN'T THINK"

"I hire the hall for Pilates . "

"Live music events"

"Live music and theatre"

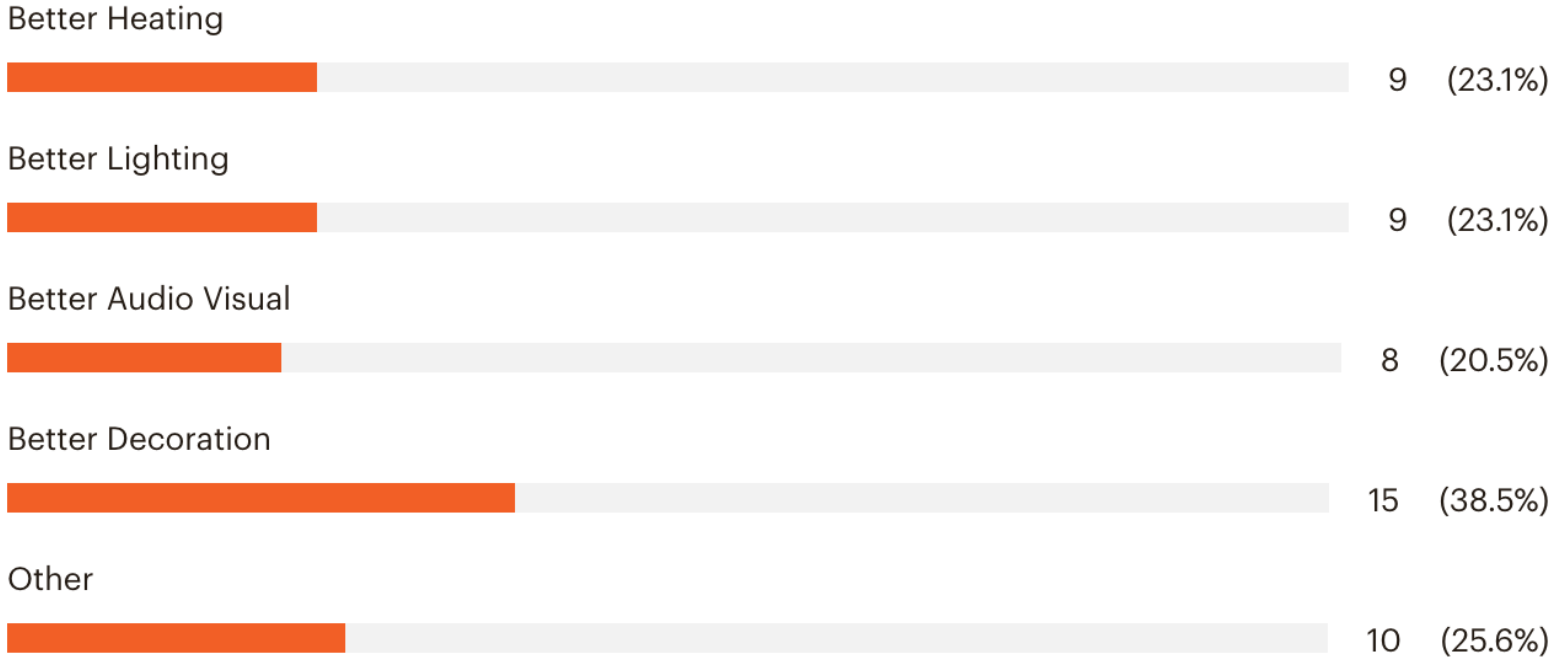
"Don't know but survey format force's me to answer!"



Is The Hall Warm And Comfortable Enough?



What Can We Do To Make The Hall More Appealing?



What Can We Do To Make The Hall More Appealing?

Open Responses to Other

"The ladies toilet needs addressing from peeling paint in the cubicle, outside lights along the car park upgraded as there are some dark spots at the far end and lower end of the car park which can be healthy and safe guarding issues. "

"The hall is poorly designed. Too high to heat easily. Not adapted for am dram. Not very appealing as a space "

"I'm not sure as I haven't used it yet. "

"Lighting - would be nice to have more flexibility with brightness, in order to create a range of moods rather than "on or off" which is how it feels now."

"Improve grass and drainage. Improve disability access. Path very slippery in winter."

"Significant investment but lower ceiling in main hall more storage less heat etc?"

What Can We Do To Make The Hall More Appealing?

Open Responses to Other

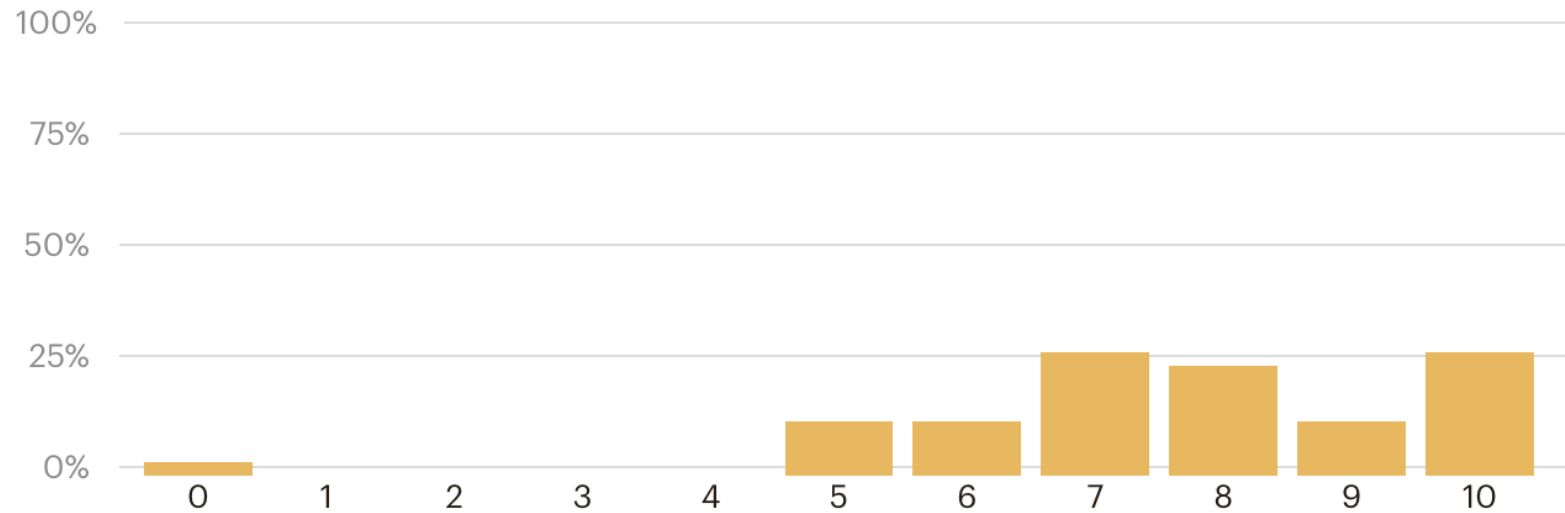
"Plants and more plants . I wouldn't know how to access it now . Am assuming through you Paul? In the past we could collect a key from Ross if we were using it for a party. From memory my impression is that it's rather drab inside ... nothing memorable about it Could benefit from a bit of interior design? A more modern colour palette ? Can't remember must go up there some time 😊"

"The hall is just warm but draughty"

"The Hall seems gloomy to me, which may be a combination of design (not enough windows / windows not in right places), decoration, lighting and excess vegetation reducing natural light. Obv you don't want glare or excessive solar heat in Summer, but there may be ways of making it brighter without increasing too much that risk."

"The high ceiling makes the space feel not too welcoming"

How Likely Is It That You Would Recommend The EMN Hall To A Friend?



EMN Hall

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Do You Have Any Other Comments Or Suggestions For Us?

Open Responses to Other

"The hall Clark needs to be far more efficient in getting back to people over bookings and general enquires as this really does make a difference to the overall reputation of the EMN HALL within the wider community who may not want to book the hall. Also the hall booking prices need to be realistic to attract bookings than discouraging them. Maybe with a concession price for church fundraising bookings at the hall.. working together 50/50 this would by word of mouth bringing in other possibilities of bookings. To actively seeking sponsorships from businesses to help with any major upgrades and maintenance. "

"The hall needs insulation, I know you have plans to address this. The outside lighting and access badly needs updating - it is extremely difficult for people with mobility issues, particularly on dark winter evenings when the path can be lethal. The kitchen facilities are excellent. "

"Where can I find what's on at the Hall and how can you bring events over or hire the hall? "

"In due course would be nice to see the outside painted a more modern colour, to help the hall "blend in" more. Would also like to see more scheduled activities in the evening, not just in the day - so that working people can attend. Also, having screens to sub divide the main hall into sections as required may help. Would love to see a pool table (assuming it can be stored effectively). I'd happily hire the hall for a few hours on occasional evenings in order to play pool, table tennis etc with a few friends. "

Do You Have Any Other Comments Or Suggestions For Us?

Open Responses to Other

"The booking form and hire costs need to be easier to access. Also they need updating... Jane Gays personal details are on the forms that I lady received for a booking. "

"Excellent facilities "

"Outside lighting isn't always on or working in the car park and path leading to entrance which isn't great."

"An extremely vital asset to our village and much needed and very much appreciated. It's a wonderful asset and lifeline for many villagers and well run- thank you for all the effort to past and present volunteers who keep it going. Would love to see a dance club so all levels of ability could attend and progress through to different levels if it was well supported as this can be great fun and also a good way to keep fit at the same time. "

"The heating in the main hall is sometimes set to go off too early at evening events. The garden club members had to put their coats on to finish their Christmas meal in 2022 as the hall had become so cold. It is expensive to hire the hall for small fund-raising events and activities. Perhaps the rates might be more flexible for village events or based on a percentage of the profit made?"



Do You Have Any Other Comments Or Suggestions For Us?

Open Responses to Other

"Think the hall and grounds is under utilised. The space difficult to create an atmosphere when only a small group. More simple social activities that fun but relaxed say once a month especially in winter months.

"Thank you to everyone who strives to keep the hall going."

"I'm afraid I can't comment further as on the few occasions I have been up there recently visits were brief. I'm just glad that we have people who are taking an interest in it for the community . I look forward to using it again in the near future . Thank you to all who look after and maintain it ."

"Improve the outside lighting, particularly on the slope to the car park. "

"No"

"Needs a complete revamp as looking so old and unappealing. Costs too much to run with no insulation "

"Great that people arrange events for the community. Thank you"



Summary and Takeaways

- The most popular events are community events (61%), with fundraising a close second (54%)
- 42% of responses use the hall frequently, 48% 1 to 3 times per year
- Most prompted response to introduce coffee and/or craft mornings (33% each of responses)
- Most requested additional activities were for live music/theatre events followed by video/film nights and/or dance
- 20% of responses felt that the Hall was not warm enough
- Better decoration was mentioned by 38% of responses plus highlighted in the comments sections



Summary and Takeaways

Highlights Of Other Suggestions

- Better communication around What's On
- Understanding the booking process – emnhall.co.uk
- Improve disabled signage and car park lighting
- Introduce a Social night with drinks

Proposed Actions

- Continue focus on Community and Fundraising Events
- Introduce a quarterly newsletter on What's On
- Update web site to make the booking process clearer and highlight What's On
- Communicate the list of potential projects, their priority timelines and costs
- Seek Parish Council support for broader fund raising initiatives
- Seek more volunteers to lead events:
 - coffee/craft mornings
 - live music events

Thank You



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